



TMT LEDs USA LLC
Irving, Texas 75063 USA
info@tmtledsusa.com
www.tmtledsusa.com

Warranty Statement

This limited warranty only applies when TMT LEDs USA products are properly wired and installed together as a system including TMT LEDs USA modules and TMT LEDs USA power supply within the electrical values and load requirements specified on the LED Product Installation and Datasheet. All TMT LED products (LED modules and power supplies are subject to the terms listed below:

POWER SUPPLIES

Silver Series 12 Volt, 60 Watt, Model Num. LDM060-12050-C21	5 Year Parts, 5 Year Labor*
Gold Series 12 Volt, 60 Watt, Model Num. LDM060P-1250-C21	7 year Parts, 5 Year Labor*
Gold Series 12 Volt, 150 Watt, Model Num. LDM150P-12416-C23	7 Year Parts, 5 Year Labor*
Gold Series 12 Volt, 240 Watt, Model Num. LDM240P-12500-C24	7 Year Parts, 5 Year Labor*
Gold Series 24 Volt, 60 Watt, Model Num. LDM060P-2425-C21	7 Year Parts, 5 Year Labor*
Gold Series 24 Volt, 150 Watt, Model Num. LDM150P-2432-C22	7 Year Parts, 5 Year Labor*

*Labor warranty covers \$50.00 per power supply or up to a maximum of \$250 for power supplies per location, regardless of sign size or number of units.

LED MODULES

Game Player Tiny Modules	5 Year Parts, 5 Year Labor*
Game Player Slim Modules	5 year Parts, 5 Year Labor*
Game Player Slim+ Modules	5 Year Parts, 5 Year Labor*
Game Player Midi 3 Modules	7 Year Parts, 5 Year Labor*
Game Changer Midi EDGE Modules	7 Year Parts, 5 Year Labor*
Game Changer Mini 2 Module	10 Year Parts, 5 Year Labor*
Game Changer Midi 4 Module	10 Year Parts, 5 Year Labor*

*Labor warranty covers up to \$500 maximum for LED modules per location, regardless of sign size or number of units.

WARRANTY TERMS AND CONDITIONS

TMT LEDs USA will not warranty: (i) defects caused by improper installation, (ii) unauthorized service or parts (iii) acts of God, (iv) damages created during shipment, (v) damage caused by misuse of the product for purposes other than those for which it was designed. Eligibility of labor warranty coverage is only offered from a TMT LEDs USA authorized distributor or TMT LEDs USA HQ. Warranty claims must be submitted to an authorized TMT LEDs USA distributor or to TMT LEDs USA HQ within 30 days of claim occurring.



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WARRANTY CLAIMS

During the warranty period, products found by TMT LEDs USA Quality Assurance Team to be defective due to defects in materials or workmanship shall be repaired or replaced (This excludes installation, field support labor, or loss of profit, income or revenue). Replacement product will be shipped via ground at TMT LEDs USA expense. Any deviation or expedited request will be charged to the purchaser. All exchanged parts and products replaced under warranty will become the property of TMT LEDs USA.

USE OF THIRD PARTY COMPONENTS

TMT LEDs USA engineers our modules and power supplies to work together to provide an efficient and reliable lighting system. Use of third party components (modules or power supplies) will result in the warranty period being reduced 50%. For example: Using a third party power supply with the Mini 2 module will reduce the module warranty to 5 years parts and 2.5 years labor. Should the third party power supply be the cause of the module failure, no warranty claims will be paid.

FILING A WARRANTY CLAIM

Please send your warranty claims to your TMT LEDs USA authorized distributor, or email them to: claims@tmtledsusa.com

PLEASE NOTE: Installation photos, photos of failed product and any applicable invoices must be submitted with the claim for it to be processed.